

User Agreement on the Official Website of Raytron

Effective date: January 17, 2025

Welcome to our services.

This *User Agreement on the Official Website of Raytron* ("**this Agreement**") is an agreement entered into between you and Raytron Technology Co., Ltd. (hereinafter referred to as "**Raytron**", "**the Company**", "**we,**" or "**our**"). Before agreeing to this Agreement or using our services, you should carefully read and fully understand all terms and conditions herein, particularly those that may materially affect your rights, including provisions concerning Raytron's liability, your rights, dispute resolution, governing law, and any other provisions presented in bold. You should read these provisions with particular attention.

You understand and agree that by checking the box indicating your agreement to this Agreement or by using our services, you confirm that you have carefully and fully read this Agreement, fully understood, agreed to, and accepted all of its terms, and agreed to be bound by them. In the event of a dispute, you agree not to raise as a defense the fact that you failed to read the relevant terms carefully or failed to notice them. If you do not agree to any of the terms of this Agreement, you must stop using our website services.

Please note that the formation, effectiveness, interpretation, amendment, supplementation, termination, performance, and dispute resolution of this Agreement shall be governed by the laws of the People's Republic of China. **Unless otherwise required by applicable law, any dispute or controversy arising from or in connection with this Agreement shall be submitted to the Shanghai Sub-Commission of the China International Economic and Trade Arbitration Commission (CIETAC) for arbitration in accordance with its rules.** The arbitral award shall be final and binding upon both parties.

Minors are not the target users of the Raytron official website. If you are a minor under applicable law when using our website services, please do not use the services provided on or through the Raytron official website.

Contents

1. Scope of the Agreement
2. Website Services
3. Rules of Use
4. Protection of Users' Personal Data
5. Intellectual Property
6. Disclaimers and Limitation of Liability
7. Amendments
8. Miscellaneous

1. Scope of the Agreement

1.1. This Agreement sets forth the rights you are entitled to and the obligations you must fulfill when you download, install, and use our services. You confirm that you have the corresponding capacity for civil conduct when entering into this Agreement and using

our services. If, as an end user, you use our services on behalf of an organization to which you belong, your use of our services shall also be subject to the relevant terms of your enterprise or organization concerning the use of our services, our guidelines and policies, and any agreement entered into between Raytron and your enterprise or organization.

1.2. The body of this Agreement, the *Privacy Policy on the Official Website of Raytron*, and any other service-related policies, rules, statements, notices, warnings, instructions, and related documents published on our website constitute integral parts of this Agreement.

2. Website Services

2.1. Website services mean the services that we provide to you on or through the Raytron official website. **You understand and agree that our services are subject to Raytron's business decisions. Raytron reserves the right to adjust the website services provided based on actual circumstances.**

2.2. You acknowledge and understand that your use of the services may also require network access, devices, and systems. You shall provide, at your own expense, the network access, computers/mobile devices, and system environments that meet the minimum operating requirements for accessing and using the website services. You shall bear all data traffic, network, hardware, software, and other costs incurred in the course of using our services, regardless of whether we charge you for our services.

2.3. You acknowledge and understand that, to improve the security of our services, we have established an account system and assigned different permissions to different types of accounts. You must log in to the applicable account to use our services. You shall use the services within the scope of authorization granted to your account.

2.4. You acknowledge and understand that our services may contain links to third-party websites. Any fees incurred and any disputes arising on third-party websites linked through our services shall be resolved between you and the relevant third party. We assume no liability in this regard and make no representations or warranties concerning the legality, security, suitability, or stability of any services provided by any third party.

3. Rules of Use

3.1. You are obligated to protect your account username and password and may not lend, lease, or transfer your account without authorization. If you allow a third party to access your account on your behalf, you are responsible for ensuring that such third party agrees to and complies with the terms. If you become aware of or suspect any security vulnerability, believe that an unauthorized third party may be using your account, or discover that your account information has been lost or stolen, you must notify us immediately. Unless we have breached this Agreement, we shall not be responsible for any use of your account by a third party resulting from your failure to comply with Article 3.1.

3.2. You shall comply with applicable laws, regulations, rules, and other normative documents (collectively, "laws and regulations") in the course of using our services, comply with this Agreement, and undertake not to engage in any conduct that violates public order and good morals or harms the legitimate interests of the state, Raytron, other users, or any third party.

3.3 When using our services, you may not use our services to store, create, reproduce, publish, or disseminate in any form any content that violates laws and regulations or infringes upon the legitimate rights and interests of other users or third parties, including but not limited to:

- (1) Content that violates the fundamental principles established by the Constitution of the People's Republic of China;
- (2) Content that endangers China's national security, divulges state secrets, subverts state power, or undermines national unity;
- (3) Content that harms China's national honor or interests;
- (4) Content that distorts, defames, desecrates, or denies the deeds or spirit of heroes and martyrs, or infringes upon the names, images, reputations, or honors of heroes and martyrs by means of insult, defamation, or otherwise;
- (5) Content that promotes terrorism or extremism, or incites the commission of terrorist or extremist activities;
- (6) Content that incites ethnic hatred and discrimination, or undermines ethnic solidarity;
- (7) Content that undermines China's religious policies or preaches cults and feudal superstition;
- (8) Content that spreads rumors, disrupts social order, and undermines social stability;
- (9) Content that spreads obscenity, pornography, gambling, violence, and terror, or abets any crime;
- (10) Content that insults or slanders others, or infringes on the legitimate rights and interests of others;
- (11) Content that incites illegal assemblies, associations, processions, demonstrations, or gatherings that disrupt social order;
- (12) Content that is carried out in the name of an illegal non-governmental organization;
- (13) Content that infringes upon the legitimate rights of others, including rights of reputation, portrait rights, intellectual property rights, and trade secrets;
- (14) Content that involves the privacy, personal data, or other data of others;
- (15) Any other content prohibited by laws and regulations.

3.4 You agree to use our services in accordance with this Agreement and to comply with the following rules of conduct. Unless permitted by laws and regulations, otherwise provided in this Agreement, or authorized by our prior written consent, at any time while using our services, you may not:

- (1) Use our services through any third-party-compatible software or system that has not been developed, authorized, or approved by Raytron, or use any plug-in for our services that has not been developed, authorized, or certified by Raytron;
- (2) Remove any copyright notices or other copyright-related information or content from our services or any copies thereof;
- (3) Reverse engineer, reverse assemble, reverse compile, disassemble, or otherwise attempt to derive the source code of the website services;
- (4) Without our prior written consent, carry out any of the following activities with respect to the website services or related information, including but not limited to

renting, lending, copying, modifying, linking, reposting, compiling, publishing, establishing mirror sites, developing derivative products, works, services, plug-ins, add-ons, or compatibility solutions based on the services, or otherwise using the website services for sales, profit-making, or any other commercial purpose;

(5) Obtain information related to our services or use our website services by unlawful means, including creating a false identity, misleading others, or deception;

(6) Engage in any activity that endangers the website services or uses the website services to endanger network security, including but not limited to: entering public computer networks or another person's computer system without authorization to delete, modify, or add stored information relating to the website services; attempting to probe, scan, or test the website services, or to use the website services to probe, scan, or test network vulnerabilities, or to carry out other acts that damage network security; attempting to interfere with or damage the normal operation of the website services or associated websites, to use the website services to intentionally disseminate malicious programs or viruses, or to carry out other acts that disrupt or interfere with the normal operation of network information services;

(7) Transmit, upload, or display the following content through the website services: (i) any illegal, fraudulent, threatening, abusive, insulting, defamatory, libelous, obscene, or other objectionable material, or any material that infringes upon our or any third party's intellectual property or other rights; (ii) any confidential, proprietary, or trade secret information of any third party; or (iii) any advertising, solicitation, chain letters, pyramid schemes, investment opportunities, or other unsolicited commercial communications, unless we expressly permit otherwise;

(8) Use the website services or any other services we provide in any other unlawful manner, for any unlawful purpose, or in any manner inconsistent with this Agreement.

3.5 You understand and agree that:

(1) We have the right to suspect and determine whether you have violated the foregoing rules of use and, based on such determination, suspend or terminate your authorization to use the services or take other restrictive measures permitted under this Agreement;

(2) If your violation of the foregoing rules of use causes damage to any third party, you shall independently assume legal liability and compensate Raytron for any losses or increased costs incurred as a result;

(3) If you violate any laws and regulations or any provision of this Agreement, you shall indemnify, compensate, and hold harmless our Company, including our affiliates and the employees, outsourced contractors, directors, suppliers, and representatives of our Company and its affiliates, from and against all liabilities, losses, claims, and expenses, including reasonable attorneys' fees and costs of investigation and evidence collection.

4. Protection of Users' Personal Data

4.1. Raytron values and protects your personal data and will take reasonable measures to safeguard the security of your personal data. For information about how Raytron collects, uses, stores, shares, and protects your personal data through the website services when you use them, please refer to the *Privacy Policy on the Official Website of Raytron*.

4.2. You shall properly preserve all data generated on your terminal device when you use the website services and shall be responsible for the security of your device's system

environment. If such data is disclosed due to reasons attributable to you, including infection of your terminal device by viruses or Trojan horses, or fraud perpetrated by a third party, you shall bear any resulting losses, and Raytron shall assume no liability in this regard.

5. Intellectual Property

5.1. The Company and its affiliates hold all intellectual property rights and other legal rights in the Company's services and related content, including but not limited to program code (including source code), written expressions and related combinations, icons, graphic elements, charts, color schemes, interface designs, layout frameworks, related data, printed materials, electronic documents, and audio or video. We reserve all such rights and rights of use that have not been expressly granted to you.

5.2. Subject to your compliance with this Agreement, we hereby grant you a limited, non-exclusive, non-transferable, and revocable right to use our website services, in accordance with applicable laws and regulations, this Agreement, and other applicable rules.

5.3. Without our prior written consent, you may not personally exercise, exploit, or transfer the foregoing intellectual property rights, or authorize any third party to do so, for any commercial or non-commercial purpose. Raytron reserves the right to pursue legal liability for any violation of Article 5.3.

5.4. We reserve the right, at any time and in any manner, to dispose of the intellectual property rights and legal rights owned by Raytron as described above, or to dispose of or otherwise deal with the authorization or license granted to you to use our website services, including but not limited to modifying, transferring, licensing, sublicensing, or taking any other action permitted by applicable laws and regulations.

6. Disclaimers and Limitation of Liability

6.1. You understand and agree that the website services may be affected by various factors, including but not limited to user-related factors, the quality of network services, and the social environment. The website services may also be subject to various security risks, including but not limited to harassment in the real world resulting from the unlawful use of user information by others. Other software downloaded or installed by you, or other websites accessed by you, may contain viruses, Trojan horses, or other malicious programs that threaten the security of the information and data on your terminal device and consequently affect your normal use of the website services. Accordingly, you should enhance your awareness of information security and protection of personal data to avoid losses.

6.2. Our services are provided on an "as is" basis. To the maximum extent permitted by applicable laws and regulations, Raytron makes no express, implied, statutory, or other representations or warranties of any kind, including any representations or warranties regarding the security, reliability, continuity, accuracy, completeness, absence of viruses or errors, or fitness for a particular purpose of our services or any information related thereto. Raytron does not warrant that our website services will fully meet your requirements, nor does Raytron warrant the timeliness, security, or uninterrupted availability of the website services. Raytron cannot guarantee that the website services will not be interrupted or terminated due to unforeseeable and unavoidable legal, technical, or other risks, including but not limited to force majeure, viruses, Trojan horses, hacker

attacks, and government actions.

6.3. Raytron shall not be liable for any losses or risks suffered by users, including interruption of the website services, garbled content, incorrect receipt, failure to receive, delayed receipt, or data errors, caused by objective events that are unforeseeable, uncontrollable, and unavoidable by both parties, (including but not limited to government actions, newly enacted laws and regulations, policy changes, failures of domestic or overseas basic telecommunications operators or mobile communication networks, various technical defects, coverage limitations, computer viruses, and hacker attacks; collectively, "force majeure events"), user-related factors such as the user location, the user's device being powered off, personal error, or improper operation, intentional or negligent acts of others, or any other causes beyond Raytron's reasonable control. You agree not to hold Raytron liable for any such force majeure events.

6.4. To the extent permitted by applicable laws and regulations, Raytron shall not be liable for any indirect or punitive damages or claims arising from or relating in any way to your use of the website services, including but not limited to damages arising from breach of contract, tort, personal injury, privacy breaches, failure to perform any duty, including duties of good faith or reasonable care, negligence, or any other monetary or non-monetary loss.

7. Amendments

Raytron reserves the right to amend this Agreement based on changes in laws and regulations or its business operation decisions. Unless otherwise provided in this Agreement, if Raytron decides to amend this Agreement, we will notify you of any amendment at least ten (10) days before the amendment takes effect, using the methods specified in Article 8.4 of this Agreement. If you continue to use the website services after an amendment takes effect, you will be deemed to have accepted the amendment. If you do not agree to any amendment to this Agreement or to any term of this Agreement, you must immediately stop using our services.

8. Miscellaneous

8.1. If any term of this Agreement is deemed invalid or unenforceable, such term shall be limited or severed to the minimum extent necessary, and the remaining terms of this Agreement shall remain in full force and effect.

8.2. No failure by either party to exercise, in any respect, any right provided under this Agreement shall be deemed a waiver of any other right under this Agreement.

8.3. You understand and agree that Raytron has the right to determine its business operation strategy independently and, based on business adjustments, transfer all of its rights and obligations under this Agreement to any of its affiliates. If the foregoing transfer of rights and obligations occurs, we will notify you in the manner specified in Article 8.4 of this Agreement.

8.4. All notifications sent to you under this Agreement may be delivered by email, regular mail, announcements published on the Raytron official website, or other similar means. Such notifications shall be deemed delivered to the recipient on the date they are sent or published. The contact information you provide to us may be used as your valid address for service of process in judicial and arbitration proceedings.

8.5. If you want to contact us, or if this Agreement requires you to notify us, please call

our official hotline at 400-998-9038, and we will contact you by phone.

8.6. The headings, abbreviations, and definitions in this Agreement are provided for convenience only and shall not be used as a basis for interpreting this Agreement.

8.7. This Agreement shall take effect when you check the box indicating your agreement to it or when you use our services. This Agreement shall remain in effect until terminated by you or us in accordance with Article 8.8.

8.8. If you fail to comply with this Agreement, we may terminate your access to all or part of our services at any time. This may result in the forfeiture and destruction of all information and data associated with your account, and we will immediately terminate your ability to use our services in any manner. If you want to terminate your account and this Agreement, you may do so by logging in to your account and deleting it, or by contacting us. All terms of this Agreement that, by their nature, should survive termination, including but not limited to provisions concerning warranties and disclaimers, indemnification, and limitation of liability, shall remain in effect after termination of this Agreement.